

April 9, 2021

Dear Road Safety Partner:

Re: COVID-19 – Revocation of Regulations Extending the Validity Period of Driver, Vehicle and Carrier Products and Services

On March 17, 2020, temporary regulations under the *Highway Traffic Act* were put in place to extend the validity of driver, vehicle and carrier products and services that expired on or after March 1, 2020.

This has resulted in some backlog of deferred transactions and raised enforcement concerns about the validity of expired licenses and certificates. To get people and businesses up-to-date and to help ensure road safety, Ontario is reinstating the renewal requirements for certain carrier products.

To ensure everyone has a fair amount of time to renew, Ontario has extended the renewal deadlines that would have expired on or after March 1, 2020 until June 1, 2021 for the following carrier products:

- Commercial Vehicle Operators Registration (CVOR) certificates.
- Annual and Semi-Annual Vehicle Inspections.
- Oversize/Overweight Annual permits.

For questions or assistance with renewing your CVOR certificate and/or Oversize/Overweight Annual permit, please contact Client Services at 1-800-387-7736 or cvor@ontario.ca. For greater convenience, an online self-service is available to renew CVOR certificates at: <https://www.cvorrenewal.mto.gov.on.ca/#/>.

Changes to the extensions to other commercial products and services such as driver licences, vehicle registration including International Registration Plan (IRP) cards will take place as part of the broader driver and vehicle resumption plan at a later date as these services may require in-person attendance to ServiceOntario, IRP Offices or DriveTest locations.

For updates on other key products, the complete list of Ontario driver, vehicle and carrier products impacted by the extension can be found here: <https://www.ontario.ca/page/extended-validation-periods>. For any questions regarding the extensions of these products, please call ServiceOntario, Driver and Vehicle Enquiry Unit at 416-235-2999 or 1-800-387-3445.

Thank you for your partnership and support during these challenging times.

If members would like to discuss the operational aspects of the lifting of these temporary regulations, they may contact:

- Jennifer Elliott, Manager, Licensing, Permits and Support Office, at 416-200-3107 or email Jennifer.Elliott@ontario.ca
- Carrier Information Contact Centre at 416-246-7166 or 1-800-387-7736 or by email CVOR@ontario.ca

Thank you for your assistance.

Sincerely,



Shelley Unterlander
Assistant Deputy Minister
Transportation Safety Division